Willy's family

Bernard bursts in, again looking for Biff. Linda reminds Willy that Biff has to return a football that he stole, and she adds that Biff is too rough with the neighbourhood girls. Willy hears The Woman laugh and explodes at Bernard and Linda. Both leave, and though the daydream ends, Willy continues to speak softly to himself. The older Happy comes downstairs and tries to quiet Willy. Anxiously, Willy shouts his regret about not going to Alaska with his brother, Ben, who eventually found a diamond mine in Africa and became rich.

Charley, having heard the turmoil, enters. Happy goes off to bed, and Willy and Charley begin to play cards. Charley offers Willy a job, but Willy, insulted, refuses it. As they argue, Willy imagines that Ben enters. Willy accidentally calls Charley Ben. Ben inspects Willy's house and tells him that he has to catch a train soon to look at properties in Alaska.

As Willy talks to Ben about the view of going to Alaska, Charley, seeing no one there, gets confused and questions Willy. Willy shouts at Charley, who leaves. The younger Linda enters and Ben meets her. Willy asks Ben impatiently about his life. Ben recounts his travels and talks about their father. As Ben is about to leave, Willy daydreams further, and Charley and Bernard rush in to tell him that Biff and Happy are stealing lumber. Although Ben eventually leaves, Willy continues to talk to him.

Back in the present, Linda enters to find Willy outside. Biff and Happy come downstairs and discuss Willy's condition with their mother. Linda scolds Biff for judging Willy harshly. Biff tells her that he knows Willy is a fake, but he refuses to elaborate. Linda mentions that Willy has tried to commit suicide.

Happy grows angry and rebukes Biff for his failure in the business world. Willy enters and screams at Biff. Happy intervenes and eventually proposes that he and Biff go into the sporting goods business together. Willy immediately brightens and gives Biff a host of tips about asking for a loan from one of Biff's old employers, Bill Oliver. After more arguing and reconciliation, everyone finally goes to bed.