(6) You did really well

The following expressions and topics will be explained with examples and exercises, then the student will give examples too.

1-VocabulariesWaitress-manager-mechanic-call centre workerMenu-napkins-candies-jugs-tables-forks-knives

2-yet and already How to talk about completed tasks with yet and already using the pattern (have+pp) Examples: i have already filled the sugar bowls I haven't put the menus on the tables yet Have you put those out yet?

3-giving feedback The sentences below some show positive and negative feedback: You did really well

Can you just make sure you clear the plates

It would be really good if you could just try to keep the water glasses filled That's really good for your first night There are just a few little things..

4-make the negative feedback softer using (can you), (could you), and (just).

The important sentences/expressions in this unit are:

I've already filled the sugar bowls.

I've them out.

Have you folded the napkins yet?

There are just a few little things.

It was just a little thing.

Can you just make sure you clear the plates.

You're very friendly and natural with the customers.

They can have some time to just chat a bit.

How about tips? How did you do?

-P: 56 vocabularies:

Do the e exercise :match the job to a task.

-B: p:57 taking about completed tasks with yet and already:

The ways already and yet are used.notice how yet is used in negative sentences and questions while already is used in positive sentences.

-Look at the position of yet at the end of the sentence and already between have and the main verb.

- Do exercise Number 2 and 3 at the same page .

-Giving feedback: p:59

it means when u give notices to your workers after they did their work or any person like students, if they do well or not, you will give positive or negative notes to them.

- in number 1, read the sentences to find out if they are positive or negative.focus on the words like well,good which are ofcourse positive.

- in number 3 at the same page, we have expressions like "can you", " could you", and " just" these expressions are used to make the negative feedback softer.

-Do 3 and 4 and you will find the answers in the answer key for all the exercises to practice and be sure of your answers.